receive an indicator identifying an expert resource to be muted; and

prohibit display of a response received from the identified expert resource.

REMARKS

Claims 1-76 are currently pending in this application. Claim 1 has been amended. Claims 2-76 have been added. No new matter has been entered by way of this amendment. Applicants request entry of this Preliminary Amendment before examination of the application.
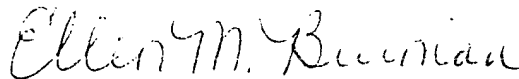
Attached hereto is a marked-up version of the changes made to the claims by the current amendment. The attached page is captioned "**Version With Markings to Show Changes Made**."

All of the claims remaining in the application are now clearly allowable. Applicants respectfully request favorable consideration and a Notice of Allowance.

Respectfully submitted,

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In the Claims:

Claim 1 has been amended as follows:

1.   (Amended)   A method in a computer system for dynamically generating a distributed knowledge base within a computer system that is integrated with existing data, comprising:

receiving indications of data elements from the existing data and storing references to the indicated data elements;

using the stored references to the indicated data elements of existing data to register a plurality of users and experts;

receiving a request from one of the registered users to submit a question;

determining an expert to answer the question from the registered experts;

forwarding the question to the determined expert;

receiving an indication of an answer from the determined expert; and

storing the indicated answer with the submitted question so that users other than the user from whom the request was received can access the question and indicated answer.